



## QUINTAX TERMS AND CONDITIONS:

### WARRANTEE: ENGINES

6.5KVa Diesel Generators: 3 Months or 300 Hours (Whichever first)

All Base load Generators above 8Kva: 1 Year or 1000 Hours (Whichever first)

All stand-by Generators: 1 Year or 1000 Hours (Whichever first)

Key start and Base load Sets 1 Year or 1000 Hours (Whichever First)

### ENGINE SERVICE INTERVALS: *(Failure to service will render the warrantee void.)*

1<sup>st</sup> Service: 50 Hours or 3 Months (Whichever first)

Thereafter every 250 Hours or 6 Months (Whichever first)

Engine services are to be carried out only by Quintax or technicians approved by Quintax.

*Do to the fact that stand-by units can start at any time, the unit must be "test started", preferably weekly to ensure proper operation. Diesel, oil and water levels must be checked and batteries charged. Do not let the Generator run without fuel!*

### WARRANTEE: AC ALTERNATORS

All AC Alternators: 1 Year or 1000 Hours (Whichever first)

### ELECTRICAL PANELS - BASE LOAD OR AMF (Automatic Mains Failure)

All "Base Load" or "AMF" Panels: 1 Year or 1000 Hours on craftsmanship and components.

Please note that all AMF panels must match the Mains (ESKOM) Circuit Breaker as the main power flows thru the AMF panel even when the generator is not in use. It is the clients responsibility to specify the mains circuit breaker size when ordering the panel.

*Warrantee does not include damage caused by lightning, power surges, water, natural disasters, welding or improper connections by persons not authorized by Quintax. 12 & 24volt components are excluded from warrantee.*

### INSTALLATIONS:

We strongly recommend that installations be done by Quintax or qualified electricians.

Quintax can issue COC's (Certificate of Compliance) once the installation is complete for a fee of R 2500.00 excluding VAT per installation.

### CALL-OUT CHARGES:

Quintax offers a free callout for Generator units under warrantee in a 50km radius from their registered address and 1 Hours labor free. Thereafter a travel fee of R 5.70 per Km and R 390.00 per hour excluding VAT is applicable. If Quintax find that the Generator has been tampered with or worked on by unauthorized persons or can determine that the fault was caused by negligence, the warrantee will be rendered void and the owner billed for the call-out.

### CONTACT US:

*If unsure about Generator installation, Electrical connection, Engine ventilation etc. Please feel free to call us for advice. Quintax has years of experience in the Generator market and will have a solution and offer advice to you.*

I have read the Quintax Terms and Conditions and understand the contents thereof.

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Customer:

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Date: